



## APPENDIX

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### WEB SITES AND FURTHER REFERENCES

#### TELECENTRES AND ICT FOR DEVELOPMENT: GENERAL

- Brokers Organisation for Teleworkers with e-commerce [www.telemart.org](http://www.telemart.org)
- Bytesforall: A voluntary initiative in India collating information on Internet use in South Asia and channelling it to interested groups in the region [www.bytesforall.org](http://www.bytesforall.org)
- CentraTEL: A resource for the global telecentre community sponsored by The British Council [www.centratel.com](http://www.centratel.com)
- Centre for Development Research (ZEF Bonn): Information and communications technology in low-income countries [www.zef.de/zef\\_englisch/f\\_propro\\_neu.htm](http://www.zef.de/zef_englisch/f_propro_neu.htm)
- Commonwealth Knowledge: An initiative by The British Council, OneWorld Online and Article 19 [www.commonwealthvoices.org](http://www.commonwealthvoices.org)
- Community Technology Centers Network (CTCNet) [www.ctcnet.org](http://www.ctcnet.org)
- Food and Agriculture Organisation (FAO): "The first mile of connectivity." A report on applying the lessons of participatory communication and training to rural telecentres [www.fao.org/waicent/faoinfo/sustdev/CDdirect/CDan0010.htm](http://www.fao.org/waicent/faoinfo/sustdev/CDdirect/CDan0010.htm)
- Global Knowledge Partnership: Information on ICTs, knowledge management for development, and telecentres [www.gkaims.globalknowledge.org](http://www.gkaims.globalknowledge.org)
- Greenstar Foundation: Solar community centre and solar e-commerce [www.greenstar.org](http://www.greenstar.org)
- International Development Research Centre (IDRC): "Telecentres: How can they contribute to social development?" [www.idrc.ca/pan/chasqui.html](http://www.idrc.ca/pan/chasqui.html)
- IDRC: Telecentre evaluation [www.idrc.ca/pan/evaluation.html](http://www.idrc.ca/pan/evaluation.html)
- International Institute for Communication and Development (IICD): Information and communications technology, sustainable development and community telecentres [www.iicd.org/projects/docs/1504.01](http://www.iicd.org/projects/docs/1504.01)
- International Journal of Technologies for the Advancement of Knowledge and Learning [www.TechKnowLogia.org](http://www.TechKnowLogia.org)

International Telecommunications Union (ITU): Development of rural telecommunications and pilot projects in community telecentres [www.itu.int](http://www.itu.int)

ITU WorldTel [www.world-tel.com](http://www.world-tel.com)

LearnLink, (a partnership between the United States Agency for International Development and Academy of Educational Development): Promoting local development by providing public access to information and communication technologies [www.aed.org/learnlink](http://www.aed.org/learnlink)

PANOS, Media Briefing No. 28, April 1998: "The Internet and poverty" [www.oneworld.org/panos/briefing/interpov.htm](http://www.oneworld.org/panos/briefing/interpov.htm)

Telework, Telecottage and Telecentre Association (TCA) [www.tca.org.uk](http://www.tca.org.uk)

Tennessee Valley Infrastructure Group telecenter suppliers: An integrated infrastructure platform [www.tvigroup.com](http://www.tvigroup.com)

UK Container Project: Mobile workstation for underprivileged peoples [www.container.access-it.org.uk](http://www.container.access-it.org.uk)

United Nations Development Programme (UNDP): Information and communications technologies for development [www.undp.org/info21/index5.htm](http://www.undp.org/info21/index5.htm)

UNDP. Knowledge networking for sustainable development [www.undp.org/info21/pilot/launch.html](http://www.undp.org/info21/pilot/launch.html)

United Nations Educational, Scientific and Cultural Organization (UNESCO): Telecentre links [www.unesco.org/education/educprog/lwf/links/mct.html](http://www.unesco.org/education/educprog/lwf/links/mct.html)

UNESCO: Internet in Africa [www.unesco.org/education/educprog/lwf/links/iafr.html](http://www.unesco.org/education/educprog/lwf/links/iafr.html)

UNESCO: Learning Without Frontiers (LWF) [www.unesco.org/education/educprog/lwf/lwf\\_docs.htm](http://www.unesco.org/education/educprog/lwf/lwf_docs.htm)

UNESCO: Virtual communities, informatics, etc. [www.unesco.org/cii](http://www.unesco.org/cii)

UNESCO: WebWorld, communications, information and informatics [www.unesco.org/webworld/publications](http://www.unesco.org/webworld/publications)

Vodacom South Africa: Community service [www.vodacom.co.za/aboutus/communityser.asp](http://www.vodacom.co.za/aboutus/communityser.asp)

World Bank: Information for Development (*infoDev*): A programme for the innovative use of communication and information technology [www.infodev.org](http://www.infodev.org)

WWW.Telecentres.Org.: The Electronic Communications Network and Resource Centre for the Telecentres Movement [www.telecentres.org](http://www.telecentres.org)

## **TELECENTRES AND ICTS FOR DEVELOPMENT: IN EUROPE**

Communities Online: New ICTs in communities and neighbourhoods [www.communities.org.uk](http://www.communities.org.uk)

Community Channel: "Connecting policy-makers and practitioners in the information society" [www.communitychannel.org.uk](http://www.communitychannel.org.uk)

European Telework Online [www.eto.org.uk](http://www.eto.org.uk)

Hungarian Telecottage Association (in Hungarian) [www.telehaz.hu](http://www.telehaz.hu)

ICT Learning Centres initiative: "Helping your community get ahead"  
[www.dfes.gov.uk/ict-learning-centres](http://www.dfes.gov.uk/ict-learning-centres)

Making the Net Work: Getting the organisation or neighbourhood online and creating  
local technology centres [www.makingthenetwork.org.uk](http://www.makingthenetwork.org.uk)

National Rural Enterprise Centre [www.nrec.org.uk](http://www.nrec.org.uk)

Networks Online: Sharing the net benefits [www.networksonline.org.uk](http://www.networksonline.org.uk)

Partnerships Online: Creating online communities for neighbourhoods and networks  
[www.partnerships.org.uk](http://www.partnerships.org.uk)

RuralNet: Grass roots rural development through ICTs [www.ruralnet.org.uk](http://www.ruralnet.org.uk)

SOCITM Information Society Route Map: UK telecentres  
[www.socitm.gov.uk/rm/rm-tcntr.htm](http://www.socitm.gov.uk/rm/rm-tcntr.htm)

Swedish Teleworkers Association (in Swedish) [www.enter-by.net](http://www.enter-by.net)

Telecottages Wales [www.telecottages.org](http://www.telecottages.org)

Telework, Telecottage and Telecentre Association (TCA) [www.org.uk](http://www.org.uk)

University for Industry (Ufi) initiative [www.ufilt.co.uk](http://www.ufilt.co.uk)

Warwickshire Rural Enterprise Network (WREN): One of England's premier  
demonstration telecottages [www.nrec.org.uk/wren](http://www.nrec.org.uk/wren)

## **TELECENTRES AND ICTS FOR DEVELOPMENT: IN AFRICA**

### ***Africa (General)***

AfricaEducation: Education and development in Africa [www.africaeducation.org](http://www.africaeducation.org)

African Virtual University: A distance education programme for sub-Saharan Africa  
[www.lavu.org](http://www.lavu.org)

ANAIS: Information and communication technologies in Africa [www.anais.org](http://www.anais.org)

Association for the Development of Education in Africa, African Information Society  
Initiative (AISII) [www.bellonet.org/partners/adea](http://www.bellonet.org/partners/adea)

BMI-TechKnowledge Group: *The Millennium Communication Technologies  
Handbook* 1999 [www.bmi-t.co.za](http://www.bmi-t.co.za)

InfoDev: Telematics for African development [www.infodev.org](http://www.infodev.org)

International Development Research Centre (IDRC): Acacia telecentres initiative in  
Africa [www.idrc.ca/acacia/telecentre.html](http://www.idrc.ca/acacia/telecentre.html)

IDRC Acacia telecentres initiative: South African Web site [www.idrc.org.za](http://www.idrc.org.za)

IDRC Acacia initiative: Communities and the information society in Africa  
[www.idrc.ca/institution/e1\\_acacia.html](http://www.idrc.ca/institution/e1_acacia.html)

SANGONet: South Africa's non-profit Internet service provider [www.sn.apc.org](http://www.sn.apc.org)

Télécentres en Afrique (in French) [www.esmt.sn/telrur/contxt/telec.htm](http://www.esmt.sn/telrur/contxt/telec.htm)

Telecommons Development Group: Rural access to information and communications technologies: the challenge of Africa [www.telecommons.com](http://www.telecommons.com)

UN Economic Commission for Africa (UNECA) African Information Society Initiative (AISI): Information and communications for African development  
[www.un.org/depts/eca/it.htm](http://www.un.org/depts/eca/it.htm)

UNECA: "Building national information and communications infrastructure for sustainable development in Africa"; 53 country profiles prepared for ADF'99  
[www.bellanet.org/partners/aisi/nici](http://www.bellanet.org/partners/aisi/nici)

### ***Benin***

ANAIS: Benin informatics policy [www.anais.org](http://www.anais.org)

### ***Burkina Faso***

ANAIS: Burkino Faso informatics policy [www.anais.org](http://www.anais.org)

### ***Congo***

ANAIS: Congo informatics policy (in French) [www.anais.org](http://www.anais.org)

### ***Egypt***

Sharkeya Governorate: Technology access community centres [www.tacc.egnet.net](http://www.tacc.egnet.net)

### ***Ghana***

ANAIS: Ghana informatics policy [www.ainais.org](http://www.ainais.org)

Asante Akim multipurpose community telecentre project [www.ghaclad.org](http://www.ghaclad.org)

LearnLink, a partnership between the United States Agency for International Development (USAID) and Academy of Educational Development: Community learning centres in Ghana [www.aed.org/learnlink/task/CLCs.html](http://www.aed.org/learnlink/task/CLCs.html)

### ***Guinea***

ANAIS: Guinea informatics policy (in French) [www.anais.org](http://www.anais.org)

## *Ivory Coast*

ANAIS: Ivory Coast informatics policy (in French) [www.anais.org](http://www.anais.org)

## *Madagascar*

ANAIS: Madagascar informatics policy [www.anais.org](http://www.anais.org)

## *Mali*

ANAIS: Mali informatics policy (in French) [www.anais.org](http://www.anais.org)

Timbuktu multipurpose telecentre [www.tombouctou.org.ml/english/english.htm](http://www.tombouctou.org.ml/english/english.htm)

## *Mozambique*

The Namaacha and Manhiça telecentres

[www.telecentros.org.mz](http://www.telecentros.org.mz) [www.ci.uem.mz/telecentros](http://www.ci.uem.mz/telecentros)

## *Senegal*

ANAIS: Senegal informatics policy (in French) [www.anais.org](http://www.anais.org)

Case studies of communal telephones, public kiosks and private telecentres (in French)

[www.telecom-plus.sn/observatoire/OBtcp.htm](http://www.telecom-plus.sn/observatoire/OBtcp.htm)

Senegal Telecom: Publiphonie (in French)

[www.telecomplus.sn/services/publiphonie.htm](http://www.telecomplus.sn/services/publiphonie.htm)

Senegal: An IDRC case study [www.idrc.ca/acacia/engine/eng\\_6.htm](http://www.idrc.ca/acacia/engine/eng_6.htm)

## *South Africa*

The Distance Education Digital Learning System Project

[www.unisa.ac.za](http://www.unisa.ac.za) [www.unisa.ac.za/dept/buo/projects/dedls](http://www.unisa.ac.za/dept/buo/projects/dedls)

Mamelodi telecentre: An IDRC case study [www.idrc.ca/acacia/engine/eng\\_8.htm](http://www.idrc.ca/acacia/engine/eng_8.htm)

Technology Enhanced Learning Initiative of Southern Africa (TELISA)

[www.pgw.org/telisa](http://www.pgw.org/telisa)

Universal Service Agency (USA) telecentre project [www.usa.org.za](http://www.usa.org.za)

## *Uganda*

IDRC-supported Acacia projects [www.acacia.or.ug](http://www.acacia.or.ug)

The Nabweru telecentre [www.idrc.ca/acacia/acacia\\_e.htm](http://www.idrc.ca/acacia/acacia_e.htm)

The Nakaseke multipurpose community telecentre pilot project [www.nakaseke.or.ug](http://www.nakaseke.or.ug)

## **TELECENTRES AND ICTS FOR DEVELOPMENT: IN THE AMERICAS**

### ***Canada***

Community Access Program (CAP)  
[www.cap.ic.gc.ca/english/hub.htm](http://www.cap.ic.gc.ca/english/hub.htm)  
[www.connect.gc.ca](http://www.connect.gc.ca)

### ***Latin America and the Caribbean***

IDRC's Global Networking Initiative [www.idrc.ca/pan](http://www.idrc.ca/pan)

IDRC-supported Latin American Telecentre Research Network (Conectándonos al Futuro) [www.conectando.org.sv](http://www.conectando.org.sv)

Latin American and Caribbean telecentre initiatives [www.idrc.ca/pan/telelink.html](http://www.idrc.ca/pan/telelink.html)

### ***Mexico***

Telecentres in Mexico: "Learning the hard way"  
[www.devmedia.org/documents/robinson.htm](http://www.devmedia.org/documents/robinson.htm)

### ***USA***

National Telephone Cooperative Association (NTCA): Solutions for serving rural areas  
[www.ntca.org/intl/solution](http://www.ntca.org/intl/solution)

Tennessee Valley Authority (TVA): Rural studies [www.rural.org](http://www.rural.org)

## **TELECENTRES AND ICTS FOR DEVELOPMENT: IN THE ARAB STATES, ASIA AND THE PACIFIC**

### ***Arab States***

Telecentres in the Arab States: Case studies and ITU recommendations  
[www.itu.int/ITU-D-UniversalAccess/seminar/tunis/papers/papers.htm](http://www.itu.int/ITU-D-UniversalAccess/seminar/tunis/papers/papers.htm)

### ***Australia***

Queensland Open Learning Network (QOLN) [www.qoln.qld.edu.au](http://www.qoln.qld.edu.au)

Regional Australia Summit [www.dotrs.gov.au/regional/summit](http://www.dotrs.gov.au/regional/summit)

WA Telecentre Network, Western Australia [www.telecentres.wa.gov.au](http://www.telecentres.wa.gov.au)

### ***India***

Village Knowledge Centres [www.mssrf.org.sg](http://www.mssrf.org.sg)

## *Pakistan and Philippines*

IDRC-supported multipurpose community telecentre projects [www.panasia.org.sg](http://www.panasia.org.sg)

### **PAPERS AND REPORTS ON TELECENTRES AND ICTS FOR DEVELOPMENT**

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[www.bellanet.org/partners/aisi/policy](http://www.bellanet.org/partners/aisi/policy)
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[www.bellanet.org/partners/aisi/policy](http://www.bellanet.org/partners/aisi/policy)
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[www.wired.com/wired/archive/6.01/barlow.html](http://www.wired.com/wired/archive/6.01/barlow.html)
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[www-5.ibm.com/uk/community/uk171.html](http://www-5.ibm.com/uk/community/uk171.html)
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- Browne, P. (1995). "Summary of studies of effectiveness of informatics policy instruments in ten African countries" [www.bellanet.org/partners/aisi/policy](http://www.bellanet.org/partners/aisi/policy)
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[www.ctcnet.org/impact98.htm](http://www.ctcnet.org/impact98.htm)
- CTCNet *Center Startup Manual* [www.ctcnet.org/howto.htm](http://www.ctcnet.org/howto.htm)
- Cyanek, G., "UNESCO and technologies for the information highway"  
[www.unesco.org/webworld/infotech/infotech.htm](http://www.unesco.org/webworld/infotech/infotech.htm)
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- The Alliance of Small Island States (AOSIS) [www.aosis.org](http://www.aosis.org)
- The British Council [www.britishcouncil.org](http://www.britishcouncil.org)
- Canadian International Development Agency (CIDA) [www.acdi-cida.gc.ca](http://www.acdi-cida.gc.ca)
- The Commonwealth of Learning (COL) [www.col.org](http://www.col.org)
- International Centre for Distance Learning (ICDL) [www-icdl.open.ac.uk/icdl](http://www-icdl.open.ac.uk/icdl)
- The Small Island Developing States Network (SIDSnet)  
[www.sidsnet.org/main.html](http://www.sidsnet.org/main.html)  
[www.sidsnet.org/sidsdocs/impdocs.html](http://www.sidsnet.org/sidsdocs/impdocs.html)
- Swedish International Development Agency (SIDA) [www.sida.se](http://www.sida.se)

